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## Welcome!



Welcome to the February 2012 issue of the Gemba Academy newsletter!

In this edition we're going to tell you about two new free webinars coming in March.

We're also excited to announce a major new course also coming in March.

We always enjoy hearing from you so please feel free to email us at [academy@gembaacademy.com](mailto:academy@gembaacademy.com) or call us at **1-888-439-8880**.

Thanks for your continued interest in Gemba Academy!

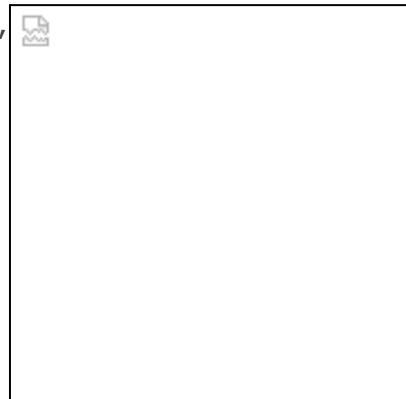
Best,  
Ron Pereira  
Gemba Academy LLC

## Upcoming Webinars



Gemba Academy is hosting two free webinars in March:

On **March 7th** Steve Burkhalter, a senior consultant with the Kaizen Institute, will present a free webinar titled "**Daily Standards for the Lean Supervisor.**" In this webinar Steve will contrast the leadership paradigms of traditional supervisors and lean supervisors. He'll define the 10 Standards of daily lean supervision and how to maintain these within your company's Lean Operating System. Steve will also discuss how supervisors can improve their own performance and promote lean just by focusing on the 5 Key Needs shared by all employees.



On **March 21st** Mark Graban, noted lean healthcare consultant and author, returns to Gemba Academy to present a free

webinar titled "**Using SPC to Make Better Management Decisions.**" Mark will show how simple statistical process control (SPC) methods can be used by managers and leaders to make better decisions about their businesses. Using examples from manufacturing, healthcare, and services industries, Mark will illustrate the basic SPC rules and will show you how to create and interpret a control chart, allowing you to spot statistically valid trends and avoid overreacting to common cause variation in your performance measures.

As always, recorded versions of these webinars will be available to subscribers to the [Gemba Academy Complete Lean Package](#) about two weeks following the webinar.

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## New Course Coming in March: Kanban



We're excited to announce that we're putting the finishing touches on a new course coming in March: **Kanban**.

This course will focus on how to implement some of the most common Kanban systems.

During the course students will learn things such as how Production and Withdrawal Kanban must work in harmony when used in a 2 Card Kanban System. They'll also benefit from learning how to use Signal Kanban for those situations where changeover times are longer. Additionally, students will learn the prerequisites that must be in place prior to using Kanban. And, finally, we'll share Kanban calculators and an implementation plan to help you get started with Kanban.

So please stay tuned as we'll announce when the course, which will be available online or on DVD, is ready. Subscribers to the [Gemba Academy Complete Lean Package](#) will enjoy **immediate access** to this course.

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  - 25 templates
  - 1 eBook/audiobook

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